

# CAN'T FIND YOUR REQUIRED LETTERS 6475 AND/OR 6419?

## HERE'S AN ALTERNATIVE:

- Create a new ID.me account with the IRS (if you don't have one already) by going to: <https://www.irs.gov/payments/your-online-account>
- Click **Sign into your Online Account**
- Click ID.me **Create New Account**
- Follow the on-screen instructions to provide information to set up the secure ID.me account.  
Note that you may be asked to create live video of your face (using a phone or webcam) and/or upload photo identification. So have these handy.
- For additional help signing in visit the [ID.me help page](#).

## Once logged in to retrieve your record of payments:

- Go to **Transcripts**
- Got to "reason", select other, click go
- Go to **Account Transcript**
- Click 2021
- A new browser will open with transcript that shows tax relief payments and refunds throughout 2021.
- **PRINT (THIS IS REQUIRED FOR YOUR TAX RETURN)**
- Include with tax information

\*If you are married this should be done for each spouse.

\*If you did not receive EIP3 or ACTC, the transcript is still required to avoid delays processing your return.